



Schedule 1 – Price & Specification

Cornwall Council Waste Management Service Cleansing Devolved Land:			
Summary of the Cost of Cleansing			
Period: 2024 -25			
Organisation:			
Locations	Number of Bins	Cleansing Zone	Cost of Cleansing Site and Bins
Total Cost (2024-25)			£
Notes:	(1) The costs quoted above are exclusive of VAT and are subject to an annual indexation and disposal charge review. (2) This agreement and the re-charge of costs will last until 31 March 2025 and are subject to change.		

Table 1: Asset Assessment and Cost of Cleansing



1. Specification details

For the purposes of the devolution process (and to ensure Cornwall Council can recover the relevant costs associated with the cleansing of these sites), the Council has provided a list of services that are included, and those which are excluded for the devolved sites. This is shown in Table 1 below:

Included (where relevant)	Excluded
Litter/dog bin emptying (bins will be emptied at a frequency to prevent overflowing)	Litter picking of waste created by grass cutting (when grass is cut there is litter picking undertaken prior to the cut under the Cormac arrangements, and this will not be covered by Biffa)
Wiping down of litter/dog bins	Litter picking, litter/dog bin emptying following Special Events e.g. Fairs, Party in the Park etc
Disposal of collected litter and dog bin waste	Disposal of waste generated by litter picking, litter/dog bin emptying following Special Events e.g. Fairs, Party in the Park etc (this could be provided by Biffa under a separate private arrangement/cost).
Fly-posting removal (if found to be illegal fly-posting)	Removal of a large dead animal e.g. badger, deer, cow etc.
Emergency call out/clean-up of offensive deposits e.g. syringes, vomit, human excrement etc	Disposal of any commercial waste from site including grounds maintenance waste e.g. grass cuttings

Included (where relevant)	Excluded
Removal of a small dead animal e.g. fox, rabbit, seagull etc.	Enforcement of waste and environmental crime/issues relating to the site (this can be arranged privately)
Litter picking inc. removal of any drug related litter	Provision of new or replacement litter/dog bins
Disposal of collected litter	Fly-tipping removal (this can be arranged privately)
	Disposal of fly-tipped waste (this can be arranged privately)
	Graffiti removal from public property on the site (this can be arranged privately)
	Reactive site cleansing (this can be arranged separately)
	Weed removal

Table 2: Waste activities included/excluded from the Devolved Land Agreement

2. Site specific elements

It should be noted that the Council will undertake these services where required. This is an outcome-based specification and therefore no level of staffing, hours, inputs or frequencies will be stated, as the outcome is the focus. As many of the events such as fly-posting, dead animal removal, emergency call outs etc, are responded to on demand, the Council has had to estimate the number of occasions it believes this will occur on the given site. The Council is therefore initially taking the risk on this. If it is found that the numbers increase, or that there is a specific issue which pushes the costs/occurrences above that estimated, the Council will need the Parish/Town Council to address this with them. If this still cannot be resolved, then the costs will need to be reviewed.

If any waste related additional services are required on this site, the parish or town council must discuss this with Cornwall Council Waste Team in the first instance. For example, our re-charge for cleansing services excludes the cost of removing any fly-tips or removal of any graffiti from infrastructure on the site(s). We can however provide these services for you when they occur but as a separate charge. You will need to contact us to arrange a quote and for the work to be agreed.

Nothing is to be added or removed on the site which will impact on the services (i.e. additional litter/dog bins) without the Council being consulted in the first instance, as any additional services will need to be formally costed and assessed by the Council under the existing contract.

The Council has an agreed, standard suite of litter bins that are procured and provided on Cornwall Council land.

3. Monitoring & Reporting

Monitoring will cover the cleansing and bins in the area to be devolved (along with other elements included as part of the overall costs, set out in Table 1 of this document).

Any contract compliance issues will be dealt with through Cornwall Council's waste contract with its contractor Biffa. The Waste Team's compliance team will oversee this element and any issues can be raised directly with them. Contact details will be provided. Alternatively,

local community/parish/town council can raise any cleansing issues via the council's website for reporting issues [Report something - Cornwall Council](#)

4. Contractual Requirements

As stated previously our contract with Biffa is an outcome or output-based specification so we don't state how frequently they should cleanse a piece of land or empty a litter bin, instead we require Biffa to maintain standards of cleanliness, as set out in Defra's Code of Practice for Litter and Refuse. This document covers the intensity of use for different land types and the required response times to return areas back to the highest grade of cleanliness (Grade A) if they fall below a certain standard. The same principle is applied for the emptying of litter bins, whereby bins must be prevented from overflowing.

In terms of any street cleansing or litter/dog bin issues, Biffa will remedy any issues based on the response times as shown in Table 2 and will either carry out any additional empties to bins needed to prevent them from overflowing, or any additional cleansing to streets to bring them back a specific grade, at no additional cost.

Response periods vary depending upon the intensity of use of the area or what we call in the contract zones. These are set out in Table 2 below.

	High Intensity of Use (Zone 1)	Medium Intensity of Use (Zone 2)	Low Intensity of Use (Zone 3)	Special Circumstances (Zone 4)
Nature of the response	Areas which, through intense pedestrian and/or vehicular movements, are prone to fluctuations in litter and refuse and require both high levels of monitoring and frequent cleansing	Areas affected by moderate levels of pedestrian and vehicular activity and therefore less prone to fluctuations in litter and refuse usually situated outside centres of retail or commercial activity, but used regularly by members of the public	Areas subject to low or infrequent level of pedestrian and vehicular activity and therefore less prone to fluctuations in litter and refuse, often located in more rural areas	Types of land where issues of health and safety and reasonableness and practicability are dominant considerations when undertaking environmental maintenance work (includes legislative restrictions for all land types)
Maximum response time to Restore to grade 'A' if it falls below Grade 'B'	1/2 a day. This means by 6pm if reported before 1pm or by 1pm the next duty day if reported between 1pm and 6pm on the previous day	1 day. This means by 6pm the following evening	14 days	28 days or as soon as reasonably practicable

Table 3: Cleansing response times per intensity of use (Zones). Extracted from Defra's Code of Practice for Litter and Detritus

Contact us

Please contact Cornwall Council's waste team directly regarding the options and next steps or if you wish to raise any queries. Please do this via email to: James.Ortiz@cornwall.gov.uk